

# IJAMATA MAHILA SAHAKARI BANK LTD., PUNE

## ATM CLAIM-CHARGEBACK APPLICATION FORM Please Submit SEPARATE forms for each claim

To,  
The Charge back unit, Head Office,  
Jijamata Mahila Sahakari Bank Ltd., Pune.

Date & Time : \_\_\_\_\_  
Branch : \_\_\_\_\_  
Claim reference No. : \_\_\_\_\_

Card Holder Name: \_\_\_\_\_

Mobile: \_\_\_\_\_ Land Line Phone No. \_\_\_\_\_

ATM Distpute Type : - ATM PAYMENT / POS / ECOM ( PLEASE ✓ )

Card No.-																			
Account No :-																			

### \*Fill below details from your ATM Transaction Slip

ATM Bank Name / POS Trx Shop Name/Ecom Detail	
ATM /POS Location	
Transaction No	
ATM ID	
Date of Transaction	
Time of Transaction	
Partial withdrawal details	Transaction Amount:
	Dispute Amount:
Proof of evidence given (Xerox copy of ATM Slip)	
Void code (error) occur on ATM slip	

I declare that above given information is true and correct to my knowledge. I understand that I can be held liable for all charges incurred if dispute raised by me is found invalid. Cash withdrawal transaction effected by me at the address mentioned above was not completed, but my account was debited for the amount. I request you to credit the above claim amount to my account. I also know that the above amount can be claim back by the acquiring bank within the stipulated period from the date of settlement. In such case, I authorize the Jijamata bank to debit my above-mentioned account for the amount without any reference to me. I also undertake to bring the account into credit in case my account is overdrawn because of the above debit.

**\*I/we here by agree to indemnify the Bank in case, if the Subject Chargeback is 'REPRESENTED/ REJECTED' by the acquiring Bank. I/we understand that resolution of this chargeback shall take 7 working days after next day from ATM transaction.**

**\*Claim received after 2 pm will be processed on next working day**

Date:-

Cardholder's Signature

Time:-

Branch Official Signature

Branch Stamp

### FOR CHARGE BACK UNIT

We have verified the above particulars in the CBS system and ATM raw data file given by NPCI. The transaction nature is identified and found suspicious. Hence we raised a chargeback.

Chargeback Raise on \_\_\_\_\_

Claim Reference No. \_\_\_\_\_

Date of CB Transaction \_\_\_\_\_

Date of CB Refund to customer \_\_\_\_\_